

APPS

MOBILE SOLUTIONS

texRoute

Installation information



Initial installation of the app on end devices

You will receive the texRoute app (*.apk) by SoCom Informationssysteme GmbH – not from the Google Play Store – this installation file must be installed on the end device.

You can transfer the file to the end device in different ways, e.g.:

- Connect the device via USB cable with the computer and copy the file on the end device
- With remote management program, such as TeamViewer
- Central app management

You may need to allow the installation of so-called unknown sources, in the security settings of the end device. Usually, you will receive the installation file during the introduction.

You will also receive a text file (2.webserviceAddress.txt). This file makes the initial configuration easier.

The link for the texPortal is contained in this text file.

This text file must be stored in the download folder of the end device: /storage/emulated/0/Download. The system will then automatically enter the target address into the texRoute app when initially starting, otherwise the address must be entered manually.

Future updates of the texRoute app will be managed in the texPortal. You will receive additional information during the introduction.

When starting the app for the first time licensing must be carried out.

A message will pop up displaying the number of available licenses and whether you want to license this device. After applying this message, you must enter a device name. Afterwards the device number will be linked with the license on the license server.

Important note for Huawei devices:

To ensure the background service for GPS data is working properly, the battery management **must not be** in automatic mode. This can be deactivated in the apps settings at power info.

