



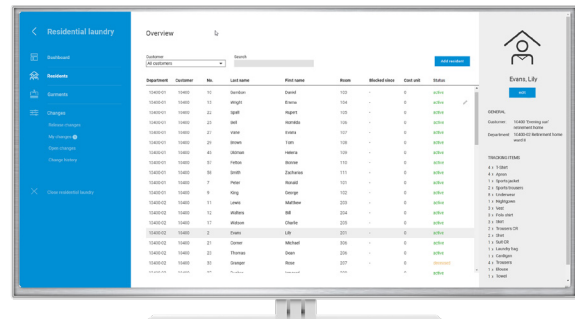
texPortal residential laundry

The customer portal for easy processing of residents

With the texPortal for residential laundry, you provide your business partners with a powerful tool to save time and money. Your customers can find out about the current status of their residential laundry **easily and at any time** via the Internet. Service orders can be made directly via the portal at one click.

User management with assignment of individual rights

Your customer's data is synchronised with the portal server via the Internet. Each client receives his **individual access data**. This ensures that only this client can view his or her data. Basic rights can be set for each customer. You decide which functions are to be activated for your client. Each client has its **own user administration**, where in turn each user can have individual rights to the functions enabled for the client. Restrictions can be set at menu level as well as at client and department level.



Portal with all daily management functions

In the texPortal, new residents can be created, existing residents can be deregistered, or the data of individual residents can be changed. All functions of daily administration (e.g. rebookings) are possible, which would otherwise have to be transmitted to the laundry via fax or email. All new installations and changes are **logged and transferred directly to TIKOS after approval**. Your customer gets a quick insight into stocks, item status, movements, and invoice data. Corresponding signals can also be set by the customer in the system. In addition, a wide variety of evaluations can be called up. The data is transferred to Excel and can be processed conveniently and directly by your customer. The advantage for your laundry: no more effort for administrative tasks or information by phone.

Your customer portal, your style

In the portal for your customers, you have the option to customize the appearance to match your company. With just a few clicks, you can upload your company logo and set your individual company color.

Advantages

- Convenient display and editing of residential data
- Customer specific user administration
- Monitoring of input and output data
- Current item status
- Clear evaluations