



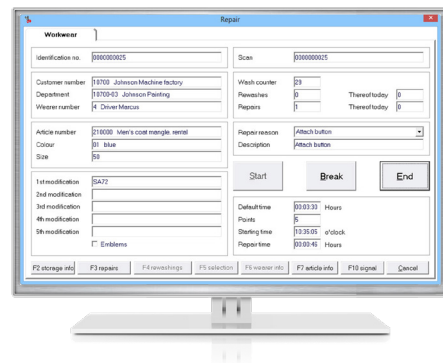
TIKOS repair management

The module for calculation of repairs

Our repair management module gives you the **best possible overview** of repairs. For workwear (leased or customer-owned) or, for example, for residential laundry, you always have an overview of what type of repair was carried out, how much time was needed, and which employee carried out the repair. The information can be **viewed with one click** and provides you with a clear basis for invoicing your customers.

Customer-specific calculation

For quick and uncomplicated invoicing, all repair reasons can be stored with the corresponding calculation variants. Simply by selecting the corresponding repair reason, the program takes over the stored parameters and **automatically calculates the repair costs**. You can choose between flat-rate, time, or material calculation. Of course, the three calculation variants can also be combined with each other. At the same time, you can also **set a certain time limit** for the processing or use the points calculation. This variant is preferably used if your wage system is based on a premium calculation for your employees. If, for example, no calculation is to be made for leasing laundry, this can be taken into account in the system accordingly.



Fast processing and quality assurance by repair documentation

A signal can be stored at the checkpoint as well as at the goods-in and goods-out areas, both at item and customer level. It is also possible for your customers to assign such signals themselves via our Internet portals or our texUniScan app. Thus, when scanning the unique identification number, your employee at the repair station directly receives the information what exactly needs to be repaired, or whether the item may be repaired at all, or whether, for example, a replacement delivery should be made. **Quick processing** is thus possible. The result: **time and cost savings**. By recording all processes, the repair documentation is consistent and a history can be created for each employee or for each item. This makes it possible to analyse whether, for example, the same repair is constantly being carried out at customer level. Your suppliers can also be assessed accordingly. As a textile service provider, you can react immediately at this point and provide your customer with important information.

Advantages

- Time and cost savings thanks to consistent documentation
- Quality assurance through inventory history
- Various repair reasons possible
- Different calculation variants possible
- Information can be individually set at customer and item level